

BdC mobile banking app.

Registering the New
Banco di Caribe Mobile App
For users with an active hard token.

www.bancodicaribe.com

Approve

Sign in

Register



BANCO DI CARIBE

BEFORE YOU START

LET'S GET YOU SET UP WITH THE NEW BDC MOBILE APP.

If you're using your token to login, follow these quick steps to register safely and easily.

- ▶ Remove the current Banco di Caribe Mobile App on your smartphone. (*White icon*)
- ▶ Download the latest version of Banco di Caribe Mobile App from the App Store or Google Play . (*Orange icon*)
- ▶ You will need two devices:
 - + (*Device 1:*) Your smartphone with the new Banco di Caribe Mobile App.
 - + (*Device 2:*) a laptop, desktop, or tablet to complete your registration.
- ▶ Keep your token nearby - you'll need it just once during setup!



STEP 1

LOG IN TO BDC ONLINE

- On your second device, go to: <https://online.bancodicaribe.com:9447>



- Choose your island, enter your Login ID and Token passcode to sign in.



STEP 2

GO TO SOFT TOKEN ACTIVATION

- ▶ Once you're in, find the orange toolbar at the top.
- ▶ Tap **Administration**, then choose **Soft Token Activation**.

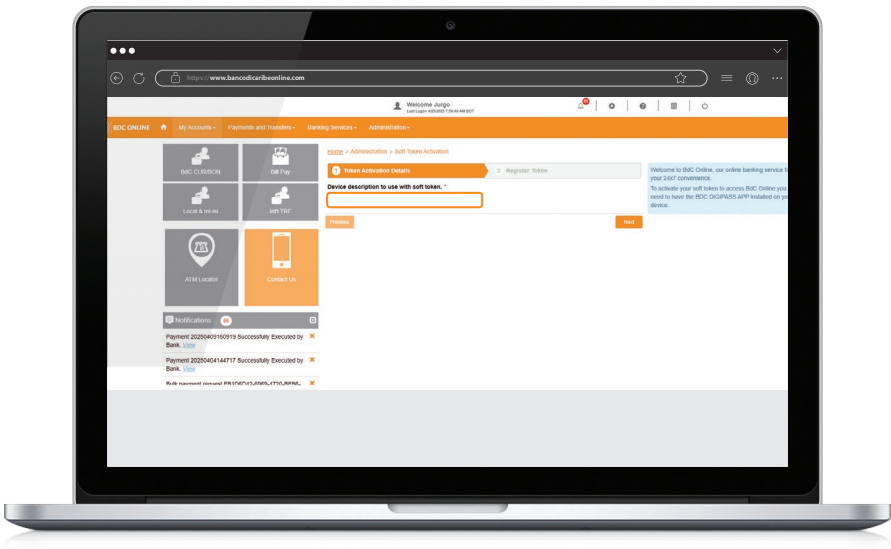


STEP 3

NAME YOUR DEVICE

Now, enter a name for your device - anything you like! It helps identify your phone later.

- ▶ **Make a unique name! Use letters and numbers only (no symbols)**
- ▶ **Please note that each created name can only be used once and cannot be modified**
Examples: ReesPhone, MobileSecure, SafeAccess205
- ▶ **Tap Next when you're ready.**

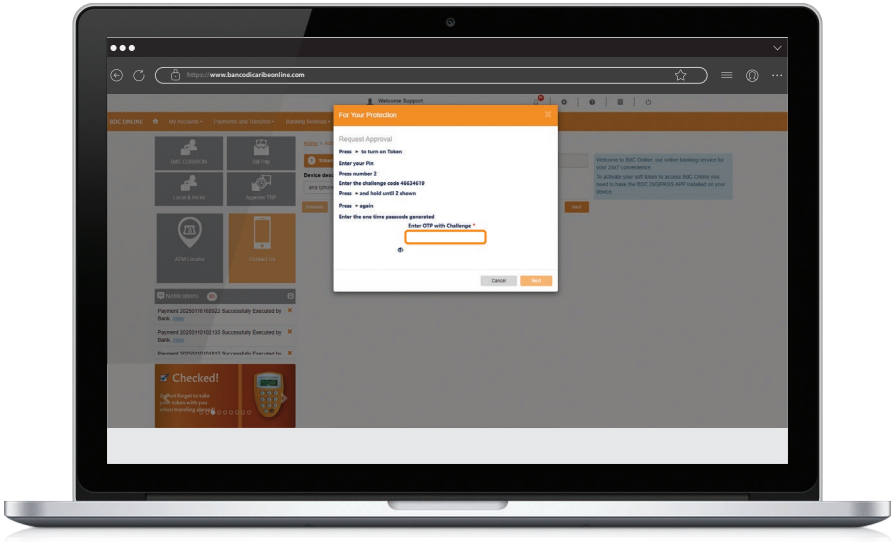


STEP 4

COMPLETE THE OTP CHALLENGE

For the next steps, you will be required to use your token.

- ▶ Turn it on and enter your PIN
- ▶ When prompted, enter #2
- ▶ You'll see a Challenge Number on your second device
- ▶ Enter that number into your token
- ▶ Press and hold the arrow key
- ▶ A code will appear on your token
- ▶ Type this code into the field on your screen and tap Next



STEP 5

SCAN THE CRONTO-CODE

A colorful Cronto-code will appear on your screen.

Now switch to your smartphone:

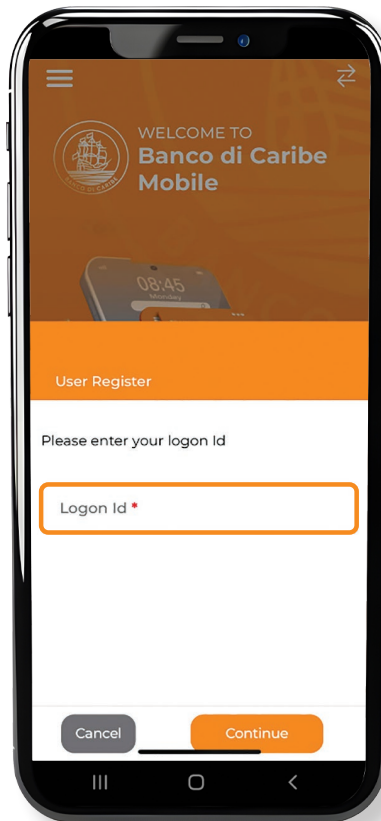
- ▶ Open the new Banco di Caribe Mobile App
- ▶ Select your island
- ▶ Tap Register
- ▶ Your camera will open - Scan the Cronto-code shown on the screen of your second device



STEP 6

ENTER YOUR LOGIN ID

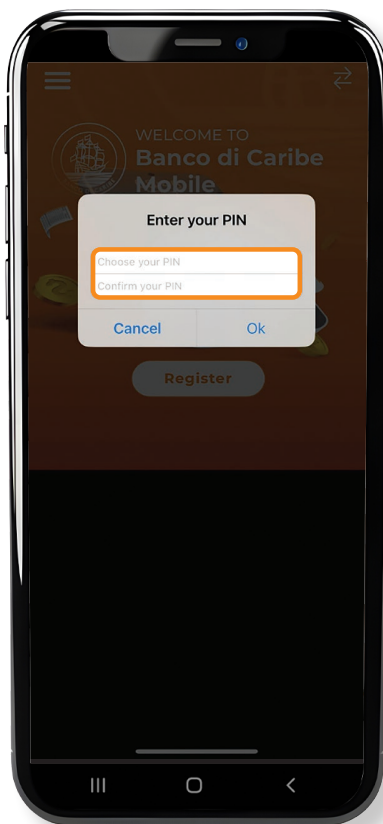
- ▶ **After scanning, please enter your Login ID.**
Use the same Login ID you just entered to log in on the BdC Online web portal from your laptop, desktop or tablet.
- ▶ **Now, tap Continue to move on.**



STEP 7

CREATE YOUR PIN

- ▶ **To finalize, please create a PIN between 4 and 6 digits.**
This will be your personal security code.
- ▶ **Memorize it or save it in a safe place.**
- ▶ **Tap OK, and once accepted, you'll be taken to the Sign in page.**



THAT'S IT!

YOU'VE SUCCESSFULLY REGISTERED THE NEW BANCO DI CARIBE MOBILE APP.

Access your accounts, transfer money, check balances, and more - anytime, anywhere.
Fast, secure, and designed to fit your needs.

